



2024 EVENT PARKING & TAILGATING RULES & CODE OF CONDUCT

The below 2024 Rules and Code of Conduct are intended to ensure the best possible parking experience for all.

- Ⓟ **NO RE-ENTRY – ALL SPACES ARE FIRST COME FIRST SERVE**
- Ⓟ **Disclaimer:** These spaces are not for resale. Any ticket/space that is resold is grounds for seizure, cancellation without compensation and may not be accepted during the event. No refunds or exchanges.
- Ⓟ **Spaces will ONLY be reserved until 1 hour before the start of the event. Any customer who is not on the lot at this time will forfeit their space and will not receive a refund. Vehicles must exit the property 2 hours after the event ends.**
- Ⓟ **Spaces purchased online are for vehicles only, not RV parking or any oversized vehicle. No food trucks.**
- Ⓟ **Solicitation Prohibited:** The solicitation of customers will not be authorized for any entity approaching individual customers in the locations. Customers being harassed by solicitations are encouraged to inform their parking attendant and call 911 for assistance. Charities are encouraged to contact our offices for vending permits.
- Ⓟ **Amplified Sound:** THE UNAUTHORIZED AND UNPERMITTED USE OF AMPLIFIED SOUND EQUIPMENT IN ALL PREFERRED PARKING LOCATIONS IS PROHIBITED. Any entity attempting to use or set-up any type of sound amplification equipment will be required to immediately cease and desist, and then disassemble and store equipment or depart property without refund. The reasonable and moderate use of personal sound devices may be allowed relative to the effect on adjoining customers and the instructions of property staff.
- Ⓟ **Parking Guidelines:** Users shall be provided a single (1) parking space for each parking permit purchased or issued. This permit must be displayed visibly in the vehicle parked at all times. Parking permits entitle users to one space per permit. Payment required each time parked, no re-entry.
- Ⓟ **Obstructions to Business:** Tailgates pervading into additional spaces or drive aisles, will be required to purchase additional space and/or change their set-up lay out to accommodate the parking operation. Large tailgate parties causing an obstruction to business will be required to break into smaller groups or depart property. For large parties, please contact our office in advance to facilitate your event. We are a parking business. Any activity that detracts from our ability to operate in an efficient and effective manner, will not be tolerated.
- Ⓟ **Vending:** Only authorized vendors having filed the pre-requisite paperwork with our offices and purchased valid right to vend permits are authorized to vend on Preferred Parking property.
- Ⓟ **Trash/Recycling:** Bag all trash. Recycle all recyclables (Glass, aluminum, plastic) in trash bags. **Bring all bags to the curb before and after the event.**
- Ⓟ **Grilling:** All grilling of any kind is strictly forbidden in covered parking structures/garages. Grilling is permitted in surface lots as long as the grilling occurs in the space purchased and does not obstruct or impede the business.
- Ⓟ **Conformance:** Users must conform with all local, state and federal laws, ordinances and statutes. Users and their guests will conform to all property and parking staff instructions and requests in a timely manner.
- Ⓟ **Code of Conduct:** The following acts or types of behavior will not be tolerated
 - a. Unruly, disruptive, or illegal in nature behavior
 - b. Fighting, taunting, or any action that is harmful, belligerent or a danger to others
 - c. Intoxication or other signs of alcohol and drug impairment that result in irresponsible behavior
 - d. Harassing or threatening other customers, parking attendants, or managers
 - e. Exhibiting lewd behavior
 - f. Any other acts or behavior that pose a threat to other customers or diminish their enjoyment.
- Ⓟ **Liability:** Preferred Parking Service LLC, property owners, agents, or employees assume no liability or responsibility for damage to, or loss of, your vehicle, its contents or accessories from any cause whatsoever. HIDE or TAKE all valuables and LOCK your vehicle when you park. No employee can assume or increase company liability.

Whether or not behaviors or acts are offensive may depend on others perspective and values. Patrons who fail to comply with the above policy are subject to removal and potential banning from the property without refund. If you are in need of assistance or see something of concern, depending on severity, call 911, speak with the parking attendant, or call Preferred Parking Service at 704-375-6014 x 2.

Preferred Parking Service reserves the right to modify pricing at any time without notice.

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